



Terms and conditions Fr Assistance

These are the terms and conditions of Fr Assistance, a sole trader established at Loonhof 9 in (5712 MD) Someren and registered in the trade register of the Chamber of Commerce under number 50168711.

A. Role and obligations Fr Assistance

- Fr Assistance acts as a remote intermediary for the caravan owner and the storage owner in France and is therefore not the owner of the space where the caravan is parked.
- Fr Assistance will contact the caravan owner at least one week prior to parking the caravan to be able to communicate the final date and time of storage to the storage owner.
- No later than three months prior to the end of the storage period, Fr Assistance will contact the caravan owner in order to be able to arrange a possible extension of the storage contract in time, or to cancel the storage contract with the relevant storage owner in time.
- Fr Assistance acts as a remote intermediary between the caravan owner and the storage owner. This makes Fr Assistance the direct point of contact for any questions / problems prior to and during the storage period of the caravan. Also during the year in which the caravan is parked at the storage, Fr Assistance is the direct point of contact for the caravan owner in case of questions.
- Under no circumstances, Fr Assistance can be held responsible for any damage or theft to and from the caravan during the vehicle storage period in France. Fr Assistance is a remote intermediary for caravan storage in France.

B. Obligations storage owner

- The storage owner named in the described contract takes the caravan into storage on the agreed date and makes the caravan available on the agreed date to the said caravan owner in the described contract.
- The storage owner is obliged to reserve the reserved space to the caravan owner during the storage period of the caravan.
- No caravan owner is entitled to move vehicles around the park. Only the storage owner is entitled to this.
- The storage owner takes care of spraying (water) off the caravan and checking the tire pressure of the caravan at departure of the caravan.

C. Obligations caravan owner

- The named caravan owner in the described contract delivers the caravan to the storage owner on the agreed date and collects the caravan again on the agreed date.
- The doors and windows of the caravan must be closed when the caravan is parked. Also consider the closure of the roof hatches. Certainly for the caravans that are parked in the south of France.



The air currents and humidity of the air can damage the interior of the caravan. Dust can also come in because the shutters are open.

- The caravan owner is requested to remove any food items from the caravan prior to its storage. This prevents mice and other vermin from being attracted.
- The caravan owner has the responsibility to check whether any gas pipes present are properly sealed and the boiler has been emptied prior to the storage of the caravan. The batteries must also be disconnected and the pipes emptied before the winter (due to possible frost). Gas bottles must be removed from the caravan prior to storage.
- The caravan must be parked in winter storage without a drawbar lock due to fire safety. Keys from the caravan do not have to be returned to the storage owner.

D. Payment

- By accepting the described contract for caravan storage in France, the caravan owner commits himself to pay the costs of caravan storage to the intermediary for caravan storage in France, being Fr Assistance.
- The caravan owner is kindly requested to respect the payment term of 30 days after the invoice date, unless stated otherwise in the contract.
- The caravan owner has the option to cancel in writing the contract with Fr Assistance within 14 days after the contract date (date of contract signature). If cancellation occurs later, Fr Assistance is entitled to charge a cancellation fee of € 60,- to the caravan owner.
- If the caravan is collected before the end date of the contract and then no longer returns to storage, this does not entitle the caravan owner to reimbursement of the remainder of the storage amount.
- If payment has not been made within six months after the invoice date, the storage owner is entitled to place the caravan outside the storage.

E. Advice on insurance

- Fr Assistance advises you to check whether the liability insurance of your caravan also applies during storage in France.
- Not all storage holders are insured and to the extent that they are insured, it is not excluded that damage caused by storage of caravans is not covered by your insurance.
- Even if the storage owner has a fire and household insurance, this does not mean that your caravan is automatically insured. It is therefore obliged to take out at least a liability insurance for the caravan. Insurance for storm and natural disaster and theft is highly recommended.



- Since Fr Assistance only provides remote mediation between the caravan owner and the storage owner and is not the owner of the caravan to be parked, the responsibility for insurance of the caravan and the resulting provisions rests entirely with the caravan owner.
- The caravan owner acknowledges that Fr Assistance cannot be held liable for damage to a caravan in or during storage.
- If you decide to park your caravan uninsured in the storage, keep in mind that any damage caused by your caravan to third-party caravans falls under your own responsibility.
- Claims arising from the agreement between Fr Assistance and the caravan owner are non-transferable to third parties.

F. Other

- Only Dutch law applies to the legal relationship between Fr Assistance and caravan owner.
- In the event of disputes arising from the provision of services by Fr Assistance to the caravan owner, only the Dutch court has jurisdiction.
- The conditions contained in these general terms and conditions constitute the entire and only general terms and conditions applicable between parties. Deviations from and changes to these general terms and conditions are only valid if agreed in writing between the parties.
- If it appears that one or more provisions in these general terms and conditions are void or voidable, then these general terms and conditions will remain in force for everything else. In such a case, the parties will replace the void or voided provisions with provisions that come as close as possible to these void or voided provisions.

Tips Fr Assistance!

- **Do not leave valuables in your caravan. Even an insurance does not always cover all damages**
- **If you decide to change your holiday destination next year, please contact Fr Assistance to inquire about another storage within our network**
- **For additional services such as a suitable campsite in the area of storage, information about insurance and caravan repairers in the area of storage, you can always contact Fr Assistance**